

VIEW YOUR CLAIM INFORMATION SECURELY ONLINE, ANYWHERE, ANYTIME, WITH WEBeci

Visit www.groupplansolutions.com

Go to **Member > Select the Claim Inquiry tab**

Click the Health Claim (WEBeci) button, and enter your User ID and Password.

User ID: You can choose your User ID. It can be either the employee's Social Security Number or the Member ID on the ID card. Whichever number you use to sign in the first time will become your permanent User ID.

Password: The default password is the employee's date of birth in MMDDYYYY format. For example, June 4, 1965, would be entered as 06041965. You can change your password by clicking on User Settings. **Still need help? Call us at 888-301-0747.**

WEBeci FAQs

My User ID and Password are not working.

Select the **Forgot Your Password?** link on the login page of WEBeci. The password reminder will pop up. If that does not work, contact the WEBeci administrator at Group Plan Solutions at 888-301-0747, Extension 2319.

User privileges need to be edited.

If an insured should not be able to access a dependent's information (i.e. a separated spouse) or if a dependent needs a unique User ID (i.e. child over 18), contact the WEBeci administrator to change or assign user privileges at 888-301-0747, Extension 2319.

WEBeci says an employee is not in the system.

If your group plan requires a waiting period (i.e. 30-day waiting period) employees will not be able to access the system until they are eligible for benefits. If this does not account for the missing employee, contact the WEBeci administrator at 888-301-0747, Extension 2319.

Be sure to check out the other great tools and resources available at www.groupplansolutions.com.

Click on Member

- Wellness Resources
- Disease Management Tools
- ID Card Requests
- Much More